



**REPORT ON
CORPORATE PERFORMANCE
CY 2016**

PHILIPPINE DEPOSIT INSURANCE CORPORATION
 REPORT ON ACCOMPLISHMENTS OF STRATEGIC OBJECTIVES (SO)

Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Baseline (2015)	2016									
				Target	Actual (as of 31 December 2016)								
SO 1. To Maintain the Deposit Insurance Fund (DIF) to Adequately Cover Deposit Insurance and Bank Resolution													
SM 1 Ratio of DIF to Estimated Insured Deposits (EID) (based on a 12-month average)	(DIF/EID) x 100% Range of Target DIF to EID Ratio <table border="1"> <tr> <td>5.5% and above</td> <td>20%</td> </tr> <tr> <td>5.25% - 5.49%</td> <td>18%</td> </tr> <tr> <td>5% - 5.24%</td> <td>16%</td> </tr> <tr> <td>Below 5%</td> <td>0%</td> </tr> </table>	5.5% and above	20%	5.25% - 5.49%	18%	5% - 5.24%	16%	Below 5%	0%	20.0%	5.6% (based on a 12-month average)	5.5%	5.8% ¹
5.5% and above	20%												
5.25% - 5.49%	18%												
5% - 5.24%	16%												
Below 5%	0%												
SO 2. To Sustain Client Satisfaction Level													
SM 2 Customer/Stakeholder Satisfaction (based on a survey designed and verified by an independent third party)	Actual Accomplishment	5.0%	4.59	Improvement from the baseline rating of 4.55 (Very Satisfactory) ²	4.69 ³								
SM 3 Conduct of public awareness campaign among new target groups for financial inclusion	Actual Accomplishment	2.0%	n/a	500 senior citizens from 10 communities (in 5 underserved provinces) covered by the financial literacy campaign	779 senior citizens from 10 communities								
SO 3. To Settle Valid Deposit Insurance Claims Promptly													
SM 4 For accounts w/ balances of ≤ P100,000: 90% of valid ⁴ deposits paid within TAT ⁵ Banks w/ ≤ 20 branches Banks w/ > 20 branches Multi-unit bank w/ conditions ⁶	Actual TAT	12.5%	n/a	10 - 22 working days (WD) 10 WD 19 WD 22 WD	within 3 to 10 WD for 96.6% or 45,433 valid deposits in 21 closed rural banks within 15 WD for 100% or 13,503 valid deposits in 1 closed thrift bank --								

