

**PHILIPPINE DEPOSIT INSURANCE CORPORATION**  
**Interim Performance Scorecard**

		Target	Accomplishment		CGOA Validation		Supporting Documents	Remarks
Indicator	Weight	2014	2014	Rating	Score	Rating		
<b>MFO 1: Build-up of Deposit Insurance Fund (DIF) based on 12-month average</b>								
<b>Quality 1:</b> Ratio of Deposit Insurance Fund (DIF) to Estimated Insured Deposits (EID)	22.5%	5% (based on a 12-month average)	5.4%	22.5%	5.4%	22.5%	Management report showing the ratio of DIF to EID. This is cross-checked against 2013 Unaudited Financial Report showing DIF, and the working sheet of the Bank Statistics Department showing monthly updates on EID.	Acceptable
<b>Subtotal of Weights:</b>	22.5%			22.5%		22.5%		
<b>MFO 2: Deposit Insurance</b>								
<b>Quality 1:</b> For accounts with balances of ₱15,000 and below:  Percentage of valid claims settled within TAT	10%	90% within TAT	100% within TAT  (40,313 depositors of 15 closed banks paid within TAT)	10%	100% within TAT  (40,313 depositors of 15 closed banks paid within TAT)	10%	Summary report based on Initial Pre-settlement Examination Report	Standard TAT of 18 days.
<b>Quality 2:</b> For accounts with balances greater than ₱15,000:	10%	90% within TAT	98%  (12,150 out of 12,355 valid)	10%	98%  (12,150 out of 12,355 valid)	10%	Summary report based on Initial Pre-settlement Examination Report	Standard TAT of 30 days not met

Percentage of valid claims settled within TAT			claims settled from 15 closed banks within TAT)		claims settled from 15 closed banks within TAT)			in one bank because of bank officers' refusal to turnover records to PDIC. Delayed for 11 days.
<b>Quality 1:</b> Customer Satisfaction (based on 12-month average)	2.5%	90% (based on a 12-month average)	99% (12-month average Jan. to Dec. 2014)	2.5%	99% (12-month average Jan. to Dec. 2014)	2.5%	Summary of service quality feedback survey, cross-checked against customer feedback report per month, and the sample questionnaire used in the survey.	Based on "Overall Client Satisfaction Rating". Lowest rating is 94%.
<b>MFO 3: Co-Regulation of Banks</b>								
<b>Quantity 1:</b> No. of priority banks examined	0%	60 banks	60 banks	0%	60 banks	0%		
<b>Timeliness 1:</b> Average no. of days to submit a recommendation to the Board of Directors for corrective action following the Bank's examination	22.5%	Average of 53 calendar days for all bank types	Average of 45 calendar days for 57 banks with completed bank examination reports	22.5%	Average of 45 calendar days for 57 banks with completed bank examination reports	22.5%	Report from the Bank Examination Group showing material dates of transactions	Average of the average actual TAT for 2 Examination Groups.
<b>Subtotal of Weights:</b>	67.5%			67.5%		67.5%		

<b>MFO 4: Receivership and Liquidation of Closed Banks</b>								
<b>Quantity 1:</b> No. of closed banks with liquidation terminated	22.5%	85 closed banks (out of 100 with Liquidation Court-approved FPODs ready for termination)	92 closed banks 108% of target accomplished	22.5%	92 closed banks 108% of target accomplished	22.5%	Receivership and Bank Management Group report	Proof of termination of liquidation. "Termination of Liquidation" = all assets have been distributed to claimants
<b>Subtotal of Weights:</b>	22.5%			22.5%		22.5%		
<b>GASS - General and Administration Support Services</b>								
No. of completed Business Process Reviews approved by the Board	5%	3 1. Loans Monitoring System (LMS) 2. Human Resource Information System (HRIS) 3. Customer Handling System (CHS)	The ff. Reports on Efficiency Review were presented to and approved by the PDIC Board on: 1. LMS - 27 August 2014 2. HRIS - 5 November 2014 3. CHS - 19 December 2014	5%	The ff. Reports on Efficiency Review were presented to and approved by the PDIC Board on: 1. LMS - 27 August 2014 2. HRIS - 5 November 2014 3. CHS - 19 December 2014	5%	Certificates of Board Action	Acceptable
Formulation of the	5%	ERM Implementation	ERM System fully implemented	5%	ERM System fully	5%	Certificate of Adoption of	Acceptable

Enterprise Risk Management (ERM) in accordance with ISO-based "Principles of Effective Risk Management"			as of 31 December 2014 and under constant review and monitoring of the Risk Management Office (RMO). Risks identified and analyzed by risk owners.		implemented as of 31 December 2014 and under constant review and monitoring of the Risk Management Office (RMO). Risks identified and analyzed by risk owners.		Resolution	
<b>Subtotal of Weights:</b>	10%			10%		10%		
<b>Total of Weights</b>	<b>100%</b>			<b>100%</b>		<b>100%</b>		