

**PHILIPPINE DEPOSIT INSURANCE CORPORATION**  
**REPORT ON CORPORATE PERFORMANCE<sup>\*</sup>**

As of 31 March 2018

\* - subject to revisions in the Performance Scorecard based on GCG modifications to be approved by the PDIC-Board.

**PHILIPPINE DEPOSIT INSURANCE CORPORATION**  
**Report on Corporate Performance as of March 31, 2018**

	Component				Annual Target	1st Quarter												
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight		Rating System	Target	Actual										
Customers/ Stakeholders	SO 1	To sustain client satisfaction level																
	SM 1	Satisfaction rating based on responses of clients to survey	Actual rating	10%	All or nothing	Not lower than Very Satisfactory	Not lower than Very Satisfactory (based on a 3-month average)	VS (4.71)										
	Sub-total			10%														
Financial	SO 2	To maintain the Deposit Insurance Fund (DIF) to adequately cover deposit insurance																
	SM 2	Adequacy of capital against deposit insurance costs	DIF/Estimated Insured Deposits (EID) (based on a 12-month average)	20%	Range of Target DIF to EID Ratio: <table><tr><th>Weight</th><th>% Ratio</th></tr><tr><td>20%</td><td>5.5% &amp; above</td></tr><tr><td>16%</td><td>5.25% - 5.49%</td></tr><tr><td>12%</td><td>5.0% - 5.24%</td></tr><tr><td>0%</td><td>Below 5.0%</td></tr></table>	Weight	% Ratio	20%	5.5% & above	16%	5.25% - 5.49%	12%	5.0% - 5.24%	0%	Below 5.0%	5.5%-8.0%	5.5%-8.0% (based on a 3-month average)	6.19%
	Weight	% Ratio																
20%	5.5% & above																	
16%	5.25% - 5.49%																	
12%	5.0% - 5.24%																	
0%	Below 5.0%																	
Sub-total			20%															
Internal Process	SO 3	To settle valid deposit insurance claims promptly																
	SM 3	Settlement of valid deposits promptly within turn around time: - For accounts with ≤ P100K balances	No. of valid deposits paid within TAT/No. of valid deposits	12.5%	(Actual/Target) x Weight	100% of valid deposits paid within TAT <sup>1</sup>	100% of valid deposits paid within TAT	100% (1,720 valid deposits paid) (2 closed banks, within 5 & 7 WDs)										
	SM 4	SM 4. Settlement of valid claims promptly within turn around time: - For accounts with >P100K balances, of business entities, or matched with loans	No. of valid claims settled within TAT/No. of valid claims filed	12.5%	(Actual/Target) x Weight	100% of valid claims settled within TAT <sup>2</sup>	100% of valid claims settled within TAT	100% (302 valid claims settled) (2 closed banks, within 11 & 12 WDs)										
	Sub-total			25%														
	SO 4	To immediately distribute assets to creditors and terminate liquidation of closed banks																
	SM 5	Number of Asset Distribution Plan (ADP) filed with the Liquidation Court	Absolute number	20%	<table><tr><th>ADPs Filed</th><th>Weight</th></tr><tr><td>20 - 40</td><td>(Actual/Target) X Weight</td></tr><tr><td>Below 20</td><td>0</td></tr></table>	ADPs Filed	Weight	20 - 40	(Actual/Target) X Weight	Below 20	0	40	5	0				
ADPs Filed	Weight																	
20 - 40	(Actual/Target) X Weight																	
Below 20	0																	
Sub-total			20%															



	Component				Annual Target	1st Quarter	
	Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight		Target	Actual
Internal Process	SO 5	To protect the Deposit Insurance Fund from illegal schemes and machinations					
	SM 6	Average number of days to file a case against erring bank officials from approval of the appropriate approving authority (AAA)	Average number of days	10%	All or nothing	Average of 28 days	14 days (1 case filed)
	Sub-total			10%			
Learning and Growth	SO 6	To continuously develop a committed and competent workforce to deliver responsive public service					
	SM 7	Synergizing the new organization	Actual accomplishment	10%	All or nothing	Implementation of Competency-Based Recruitment, Selection and Placement (CBRSP) and Conduct of Competency Assessment Survey (CAS) for Core and Leadership Competencies (Self and Superior)	Terms of Reference (TOR)  TORs approved: - Competency Assessment Survey for Core & Leadership Competencies (Self & Superior) - on Jan. 30, 2018 - Competency-Based Recruitment, Selection & Placement - on April 5, 2018
	SM 8	ISO Certification	Actual accomplishment	5%	All or nothing	Transition to ISO 9001:2015  Approved Quality Objectives (QO) for Claims Settlement Operations (CSO), Assessment of Member Banks (AMB), and Loans Management (LM);  Approved Audit Plan aligned with ISO 9001:2015	- QO for CSO and AMB - for review of the Sector Head - QO for LM - for finalization before submission to the Sector Head;  - Audit Plan approved on Feb. 12, 2018
	Sub-total			15%			
	TOTAL			100%			

1 - Banks with 1 - 3,000 accts - within 7 WDs; 3,001 - 10,000 accts - within 10 WDs; 10,001 - 25,000 accts - 15 WDs; greater than 25,000 accts - 22 WDs

2 - Banks with 1 - 3,000 accts - within 12 WDs; 3,001 - 10,000 accts - within 15 WDs; 10,001 - 25,000 accts - 25 WDs; greater than 25,000 accts - 42 WDs

Prepared by:

  
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Date: **MAY 04 2018**

Approved by:

  
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Date: **MAY 04 2018**