



PHILIPPINE DEPOSIT INSURANCE CORPORATION

NOTICE TO THE DEPOSITORS OF THE CLOSED COOPERATIVE BANK OF ILOILO

1. Pursuant to Monetary Board Resolution No. 84 dated January 20, 2012, ordering the closure of the Cooperative Bank of Iloilo, the Philippine Deposit Insurance Corporation (PDIC) will start the onsite servicing of claims for insured deposits on the said closed bank on **March 14, 2012**.
2. Notices of payment were sent to depositors with deposit balances of ₱10,000.00 and below where filing of claims for deposit insurance is waived. These include deposits with validated balances and the depositor should have (i) no outstanding obligation with the bank; (ii) no other deposit with balance above ₱10,000.00; and (iii) complete mailing address found in the bank records.
3. All depositors of Cooperative Bank of Iloilo including those with deposit balances of ₱10,000.00 and below who have not yet received their Notice of Payment are advised to proceed at the premises of the bank on **March 13, 2012**, the day the PDIC representatives will start issuing Priority Numbers. The Priority Number corresponds to a specific appointment date to be posted at the premises of the Cooperative Bank of Iloilo. Depositors must present their evidence/s of deposit to be issued the appropriate Priority Number.
4. The onsite servicing of claims for insured deposits will start on **March 14, 2012**. Depositors who were issued Priority Numbers are requested to proceed at the bank premises on their appointment date, Monday to Friday, 8:00 AM to 5:00 PM, from March 14 to 27, 2012 ("Claims Settlement Period"). Depositors who fail to appear during their appointment date/s may not be accommodated by the PDIC representatives during the Claims Settlement Period.
5. If the Priority Number issued is outside the schedule of appointment dates, depositors may file their claims with PDIC representatives during the onsite Claims Settlement Period. However, processing of these claims shall be made at the PDIC – Home Office in Makati City, Metro Manila. Notices of payment or document deficiencies shall be sent to depositors by mail.
6. Starting **April 12, 2012**, depositors of Cooperative Bank of Iloilo who were not able to file their claims during the Claims Settlement Period may submit them personally at PDIC, 4th Floor, SSS Bldg., Ayala Avenue corner V. A. Rufino Street, Makati City, Monday to Friday, 8:00 AM to 5:00 PM, or through mail. Notices of payment or document deficiencies shall likewise be sent to depositors by mail.
7. Depositors are advised to present the following minimum requirements to the PDIC representatives when filing their claims:
 - a. **DULY ACCOMPLISHED CLAIM FORM AND CLAIM STATUS SHEET (CSS)**

- Signature of depositor on the Claim Form and on the CSS should be similar to the valid IDs to be submitted.
 - For depositors below eighteen years old, parent should sign on the Claim Form and on the CSS.
 - For By or ITF accounts, the agent as disclosed in the bank records may sign on the Claim Form and on the CSS.
 - For joint accounts: "OR, AND/OR, AND", each depositor in the joint account should accomplish separate claim forms.
- b. ORIGINAL EVIDENCE OF DEPOSIT** such as Savings Passbook and Certificate of Time Deposit.

For joint accounts: "OR, AND/OR, AND", the evidence of deposit should be photocopied as many copies as there are depositors to the account.

- c. ORIGINAL AND PHOTOCOPY OF TWO (2) VALID PHOTO-BEARING IDENTIFICATION DOCUMENTS (IDs)** with signature of depositor (e.g. Driver's License, SSS/GSIS ID, Senior Citizen's ID, Passport, PRC ID, OWWA/OFW ID, Seaman's ID, Alien Certificate of Registration ID, Voter's ID).
- d. For depositors below eighteen (18) years old**, photocopy of Birth Certificate from the National Statistics Office (NSO) or duly certified copy from the Local Civil Registrar.
- e.** Original copy of a notarized/authenticated Special Power Attorney (SPA) of depositor or parent of minor, if claimant is not the signatory in the bank records.

PDIC will not accept claims which are incomplete/lacking in requirements. Other documents may be required by PDIC in the course of processing of claims filed.

8. There are no fees or charges for the processing or payment of all deposit insurance claims. PDIC Claim Form, CSS, pro-forma affidavits and documents are given free of charge. The Claim Form, CSS and SPA may be downloaded from the PDIC website at www.pdic.gov.ph.
9. The public is advised to transact only with authorized PDIC representatives.
10. In accordance with the provisions of R.A. 3591, as amended, the last day for filing claims (prescriptive date) for insured deposits in the closed **Cooperative Bank of Iloilo** is on **January 24, 2014**. After **January 24, 2014**, PDIC, as insurer, shall no longer accept any claim for insured deposits maintained with the said closed bank.

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