



NOTICE TO THE DEPOSITORS OF THE CLOSED RURAL BANK OF POLOMOLOK (South Cotabato), INC.

The Rural Bank of Polomolok (South Cotabato), Inc. ("Bank"), a four-unit rural bank with Head Office address on National Highway, Brgy. Magsaysay, Polomolok, South Cotabato, has been prohibited from doing business in the Philippines by the Monetary Board of the Bangko Sentral ng Pilipinas in accordance with Section 30 of Republic Act (R.A.) No. 7653 (New Central Bank Act) per MB Resolution No. 985.A dated 14 July 2022. Its branches are in General Santos City, South Cotabato; and in Alabel and Maasim in Sarangani.

R.A. No. 3591, as amended (PDIC Charter) mandates the PDIC, as Deposit Insurer, to pay all valid deposit accounts and insurance claims up to the maximum deposit insurance coverage of P500,000.00.

Depositors may file their deposit insurance claims starting 22 August 2022. Processing and settlement of valid claims shall commence upon PDIC's completion of its examination of deposit accounts.

WHO ARE NOT REQUIRED TO FILE DEPOSIT INSURANCE CLAIMS?

Depositors with valid deposit accounts with balances of P100,000.00 and below, provided they:

- 1. Have no obligations with the Bank, or have not acted as co-makers of these obligations, or are not spouses of the borrowers;
2. Have complete mailing address found in the bank records or have updated their addresses through the Mailing Address Update Form (MAUF) of PDIC; and
3. Have not maintained accounts under the name of business entities.

Postal Money Orders (PMOs) have been sent on 10 August 2022 to these depositors at their respective mailing addresses found in the bank records or indicated in the MAUF.

WHO ARE REQUIRED TO FILE DEPOSIT INSURANCE CLAIMS?

Depositors:

- 1. With valid deposit accounts with balances of more than P100,000.00;
2. With outstanding obligations with the Bank, either as borrower, co-maker, or spouse of borrower;
3. With incomplete mailing address found in the bank records or failed to update them through the MAUF;
4. With accounts under the name of business entities;
5. With accounts not eligible for early payment, regardless of type of account and account balance; and
6. Who are deceased, whose filing of claim is thru the legal heirs.

WHAT ARE THE BASIC REQUIREMENTS FOR FILING DEPOSIT INSURANCE CLAIMS?

- 1. Completely filled-out PDIC Claim Form which may be downloaded at http://www.pdic.gov.ph/files/New_PDIC_Claim_Form.pdf or can be accessed through the PDIC website, http://www.pdic.gov.ph in the Depositor's Corner under "Filing thru Email". The Claim Form needs to be signed and notarized. Depositor must ensure that the signature on the Claim Form is similar to the signature in the bank records and the valid IDs to be submitted.
2. ORIGINAL evidence of deposit such as: Savings Passbook or Certificate of Time Deposit.
3. ONE (1) VALID ORIGINAL PHOTO-BEARING IDENTIFICATION DOCUMENT (ID) with signature of depositor (e.g. Driver's License, SSS/GSIS ID, Senior Citizen's ID, Passport, PRC ID, OWWA/OFW ID, Seaman's ID, Alien Certificate of Registration ID, Voter's ID) or PhilID.
4. For depositors below eighteen (18) years old, photocopy of Birth Certificate from the Philippine Statistics Authority (PSA) or duly certified copy issued by the Local Civil Registrar, and valid ID of the parent/guardian.
5. Original copy of a notarized/authenticated Special Power of Attorney of depositor or parent of a minor depositor, if claimant is not the signatory in the bank records. A sample form of the Special Power of Attorney (SPA) may be downloaded from the PDIC website, http://www.pdic.gov.ph/files/spa_claims.pdf.

The depositors are further advised that additional documents may be required by PDIC, as necessary, in the course of evaluation and processing of claims.

HOW TO FILE CLAIMS FOR DEPOSIT INSURANCE?

Claims may be filed through any of the following modes:

1. During Field Operations Claims Settlement at the following payout sites from 8:00 AM to 5:00 PM

Table with 3 columns: Schedule, Banking Office, Address. Rows include Head Office, General Santos City Branch, Alabel Branch, and Maasim Branch.

Depositors are required to submit the required documents (Please refer to Basic Requirements for Filing Deposit Insurance Claims).



2. Online via email at polomolok-pad@pdic.gov.ph

Scanned copies of:

- a) Accomplished, signed and notarized Claim Form;
b) Original evidence of deposit (i.e. first page with account name/number and last page with account balance of the Savings Passbook or front and back portion of the Certificate of Time Deposit); and
c) One valid photo-bearing ID with the depositor's signature should be attached to the e-mail. The scanned copies must be clear and legible.



3. Through Postal Mail or Courier addressed to the:

Public Assistance Department
Philippine Deposit Insurance Corporation
PDIC Chino Bldg.: 2228 Chino Roces Avenue, Makati City 1231

Depositors are advised to send their accomplished, signed and notarized Claim Form, the original Savings Passbook or Certificate of Time Deposit and a photocopy of one (1) valid photo-bearing ID with depositor's signature.



4. Personal visit at the PDIC Public Assistance Center (PAC) located at the 3rd Floor, SSS Bldg., 6782 Ayala Avenue corner V. A. Rufino Street, Makati City, 8:00 AM to 5:00 PM, Monday to Friday, except holidays.

For visits to the PDIC PAC, clients are highly encouraged to request for an appointment, observe health protocols and present their vaccination cards. To make an appointment, depositors may call the Public Assistance Hotline at (02) 8841-4141, or at Toll Free number 1-800-1-888-7342 or 1-800-1-888-PDIC (accessible thru landline and Sun/Smart networks), or send an e-mail to polomolok-pad@pdic.gov.ph, or send a private message at PDIC's official Facebook account, www.facebook.com/OfficialPDIC.

When filing online or via postal mail or courier is not possible, depositors may resort to personal filing at the PDIC's PAC.

Depositors are advised to bring with them their accomplished and signed Claim Form, and their original Savings Passbook or Certificate of Time Deposit, and one (1) valid photo-bearing ID with depositor's signature and a photocopy of this ID.

WHEN IS THE LAST DAY/DEADLINE TO FILE DEPOSIT INSURANCE CLAIMS?

Depositors who are required to file claims for deposit insurance have until 18 July 2024 to file their claims. After 18 July 2024, PDIC, as Deposit Insurer, shall no longer accept any claim for insured deposits maintained in the closed Rural Bank of Polomolok (South Cotabato), Inc. pursuant to the provisions of R.A. 3591, as amended.

PDIC, as Deposit Insurer, requires personal data from depositors to be able to process their claims and protects these data in compliance with the Data Privacy Act of 2012.

IMPORTANT REMINDERS IN FILING CLAIMS

- 1. For depositors below 18 years old, a parent/guardian should sign on the Claim Form. For By or ITF accounts, the agent as disclosed in the bank records may sign on the Claim Form. For joint accounts: "OR, AND/OR, AND", each depositor in the joint account should accomplish and sign separate Claim Forms.
2. PDIC will not accept claims which are incomplete/lacking in requirements. Other documents may be required by PDIC in the course of processing of claims.
3. The Claim Form, pro-forma affidavits and documents in processing or payment of deposit insurance claims are free of charge.
4. For business entities, deceased depositors and depositors who executed a Special Power of Attorney (SPA), only the authorized representative should sign on the Claim Form.

PHILIPPINE DEPOSIT INSURANCE CORPORATION