

**Procurement for Voice Logger System**  
**For Philippine Deposit Insurance Corporation**

NAME OF COMPANY : \_\_\_\_\_  
 ADDRESS : \_\_\_\_\_  
 TELEPHONE NO : \_\_\_\_\_  
 CONTACT PERSON : \_\_\_\_\_

<b>Fact Sheet for Voice Logger System</b>	<b>MINIMUM MANDATORY REQUIREMENT</b>	<b>Proposal</b>
1. Approved Budget of the Contract	PHP473,000	
2. No. of ports	At least 12 ports to accommodate/allow 12 simultaneous recordings of telephone calls	
3. Hardware Configuration	Appliance-type	
4. Recording format	<ul style="list-style-type: none"> <li>• Supports MS Windows .wav file format</li> <li>• Supports different voice compression options to allow selection for desired balance between voice quality and storage requirement</li> </ul>	
5. Compression options	Supports IMA ADPCM 32kbps, uLaw 64kbps, Linear 128kbps	
6. Protocols supported	Supports ARP, IP, UDP, TCP, ICMP and HTTP	
7. Network Interface	At least 10/100 mbps Ethernet	
8. Caller ID supported	Supports FSK and DTMF	
9. Warranty	<ul style="list-style-type: none"> <li>• 3 years on parts and labor, on-site</li> <li>• In case of defect within the warranty period, a service unit of the same or higher specification should be provided by the supplier, free of charge, if the unit is not repaired within 24 hours after the problem is reported</li> </ul>	
10. Delivery	<ul style="list-style-type: none"> <li>• Within 45 calendar days upon execution of the contract</li> </ul>	
11. Salient features	<ul style="list-style-type: none"> <li>• Must be compatible and can be integrated with existing PDIC voice logger system</li> <li>• Must have the following functionalities:               <ul style="list-style-type: none"> <li>✓ real-time monitoring</li> <li>✓ real-time playback/replay</li> <li>✓ Automatic Gain Control (AGC)</li> <li>✓ manage/organize recordings on a per port basis</li> <li>✓ password-protection for recordings to ensure maximum confidentiality</li> <li>✓ allow recordings to be accessed/retrieved from intranet or Internet via standard web browser and without additional hardware</li> <li>✓ allows both on/off hook recordings with extensions</li> </ul> </li> <li>• Must have a small footprint to fit easily into small inconspicuous places</li> <li>• Should include cables and all other accessories that might be needed to install, setup, commission and operate the equipment</li> <li>• Should include installation, configuration, setup and commissioning of the device</li> <li>• Should include software utilities and drivers</li> <li>• Users' training on proper use of device and system administration for at least 2 personnel</li> </ul>	

NAME OF AUTHORIZED REPRESENTATIVE OF BIDDER : \_\_\_\_\_  
 POSITION : \_\_\_\_\_  
 SIGNATURE : \_\_\_\_\_