



**REPORT ON
CORPORATE PERFORMANCE (RCP)
FOR 2015**



PHILIPPINE DEPOSIT INSURANCE CORPORATION
 REPORT ON ACCOMPLISHMENTS OF STRATEGIC OBJECTIVES (SO)
 AS OF 31 DECEMBER 2015

Strategic Objective (SO)/ Strategic Measure (SM)	Formula	Weight	Baseline (2014)	2015	
				Target	Actual
SO 1. To maintain the Deposit Insurance Fund (DIF) to adequately cover deposit insurance and bank resolution					
SM 1 Ratio of DIF to Estimated Insured Deposits (EID) (based on a 12-month average)	(DIF/EID) x 100%	20.0%	5.4% (based on a 12-month average)	5.0%	5.6% ¹
	Range of Target DIF to EID Ratio	Equivalent Weight			
	5.0% and above	20%			
	4.75% - 4.99%	18%			
	4.5% - 4.74%	16%			
Below 4.50 %	0.0%				
SO 2. To Sustain Client Satisfaction Level					
SM 2 Establishment of a Baseline rating on Customer/Stakeholder Satisfaction based on a survey designed and verified by an independent third party	Actual Accomplishment	5.0%	n/a	Establish baseline Not lower than Satisfactory	4.59 ²
SO 3. To settle valid deposit insurance claims promptly					
SM 3 For accounts w/ balances of ≤ P50,000: % of valid ³ deposits paid within TAT ⁴ Banks w/ ≤ 20 branches Banks w/ > 20 branches Multi-unit bank w/ conditions ⁵	(Number of valid deposits paid within TAT)/ (Number of valid deposits eligible for outright payment)	12.5%	n/a	90% 12 working days (WD) 19 WD 22 WD	100% ⁶
SM 4 For accounts w/ balances of > P50,000: % of valid ³ claims settled within TAT ⁴ Banks w/ ≤ 20 branches Banks w/ > 20 branches Multi-unit bank w/ conditions ⁵	(Number of valid claims settled within TAT)/ (Number of valid filed claims)	12.5%		90% 19 WD 44 WD 50 WD	90.5% ⁷

