

PHILIPPINE DEPOSIT INSURANCE CORPORATION

6th Floor, SSS Building, Ayala Avenue cor. V.A. Rufino St., Makati City
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BID BULLETIN
PROCUREMENT OF PRIVATE BRANCH EXCHANGE SYSTEM

This is to notify bidders of the following amendment/clarifications in the Instructions to Bidders/Terms of Reference as discussed during the pre-bid conference conducted on August 15, 2014, Friday, at the ASG Conference Room, 6th Floor, SSS Building, Ayala Ave. cor. V. A. Rufino St., Makati City.

#	Original	Revision
1	must be approved by National Telecommunications Commissions (NTC) supported with Certification for Type Approved Customer Premise Equipment or any other equivalent certification	must be approved by National Telecommunications Commissions (NTC) supported with Certification for Type Approved Customer Premise Equipment Note: Said Certification must be submitted to the BAC together with the post-qualification documentary requirements by the Bidder with the lowest calculated bid
2	Auto attendant feature to allow callers to be automatically transferred to an extension without the intervention of an operator/receptionist.	Auto attendant feature to allow callers to be automatically transferred to an extension without the intervention of an operator/receptionist. The system must have the capacity to accommodate thirty (30) simultaneous incoming calls using the existing Direct Inward Dialing (DID) line of the Corporation
3	Has Call Accounting or Call Logging feature that facilitates the collection and analyzes phone call data which can be used to generate reports regarding the telephone network's cost, performance, capacity and quality of service. Call logging reports should be able to generate the following: a. Cost Control Reports to show cost of calls, cost of trunk lines, and costs by department or individual extension, number of unused extensions, etc. b. Performance Management Reports to provide information on how long it takes for the operator or user	Has Call Accounting or Call Logging feature that facilitates the collection and analyzes phone call data which can be used to generate reports regarding the telephone network's cost, performance, capacity and quality of service. Call logging reports should be able to generate the following: a. Cost Control Reports to show cost of calls, cost of trunk lines, and costs by department or individual extension and number of unused extensions b. Performance Management Reports to provide information on how long it takes for the operator and all

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	<p>to answer his/her phone calls, unanswered calls, dropped calls, etc.</p> <p>c. Capacity Management Reports to show if the system is over or under-utilized, show trunk usage and identify call patterns.</p>	<p>users to answer their phone calls, unanswered calls and dropped calls</p> <p>c. Capacity Management Reports to show if the system is over or under-utilized, show trunk usage and identify call patterns.</p>
4	<p>At least forty (40) units of high end user devices/terminals/ IP Phones with the following technical specifications:</p> <p>c. At least 70 programmable soft keys</p>	<p>At least forty (40) units of high end user devices/terminals/ IP Phones with the following technical specifications:</p> <p>c. At least 10 programmable soft keys</p>
5	<p>At least fifty-four (54) units of basic end user devices/terminals/IP Phones with the following technical specifications:</p> <p>b. At least 70 programmable soft keys</p>	<p>At least fifty-four (54) units of basic end user devices/terminals/IP Phones with the following technical specifications:</p> <p>b. At least 10 programmable soft keys</p>
6	<p>At least two (2) screen-based Attendant Console with headsets that should be able to perform the following features:</p> <p>a. Attendant Loop Release b. Attendant Night Transfer c. Attendant Lock out d. Attendant Over ride e. Attendant Camp-on with tone indication f. Attendant Busy Verification</p>	<p>At least two (2) screen-based Attendant Console with headsets that should be able to perform the following features:</p> <p>a. Attendant Loop Release b. Attendant Night Transfer c. Attendant Lock out d. Attendant Over ride e. Attendant Camp-on with tone indication f. Attendant Busy Verification</p> <p>The headsets shall have the following minimum technical specifications:</p> <p>a. wired/corded b. monaural c. includes the 3.5mm jack plug connector</p>
OTHER CLARIFICATIONS:		
7	The bidder shall be allowed to inspect/check the existing PBX system of the Corporation	
8	The bidder must be able to demonstrate an operational system/setup to present/validate the features of the PBX system specified in the Terms of Reference within seven (7) calendar days after being informed by PDIC. The system validation will be included in the post-qualification process of the lowest calculated bidder.	