

# PUBLIC ADVISORY

## 16 September 2021

In compliance with the Inter-Agency Task Force (IATF) Guidelines on the Pilot Implementation of the Alert System for COVID-19 Response in the National Capital Region (NCR), which placed the Region under **Alert Level 4 on 16-30 September 2021**, the PDIC remains committed to deliver critical services to depositors and clients, with limited personnel reporting onsite and the rest under alternative work-from-home arrangement.

The PDIC Public Assistance Center (PAC) will continue to respond to queries of depositors and clients received either through e-mail at **pad@pdic.gov.ph**, or private message via Facebook page, **@OfficialPDIC**, or calls from the hotline, **8841-4141 (for those within Metro Manila)** and Toll-Free line, **1-800-1-888-7342 (for those outside Metro Manila)**. Personal visits at the PAC will be strictly on appointment basis only which may be requested through the different contact channels as stated.

Please refer to our website at **www.pdic.gov.ph** and Facebook pages, **@OfficialPDIC** and **@PDICAssetsforSale**, for latest updates and advisories.

Thank you.



*Bank deposit mo, protektado!*