

GUIDELINES FOR PERSONAL TRANSACTIONS AT THE PDIC PUBLIC ASSISTANCE CENTER (PAC)



3rd Floor SSS Building, 6782 Ayala Avenue
corner V.A. Rufino St., Makati City



STEP 1:

Prior to your visit to the PAC, request for an appointment schedule through any of the following:



pad@pdic.gov.ph



@OfficialPDIC



(02) 8841-4141 (for Metro Manila clients)

1-800-1-888-7342 or 1-800-1-888-PDIC (for clients outside Metro Manila)



STEP 2:

Wait for an Appointment Code to confirm your requested schedule.



STEP 3:

On your appointment schedule, bring one (1) valid ID.



STEP 4:

Follow the minimum health protocols* on your appointment schedule.

*Wear a face mask, observe physical distancing, wash hands/sanitize, and undergo foot bath and thermal scanning.

PDIC encourages clients to transact via e-mail, Facebook or phone call, whenever applicable, and to visit the PAC only when necessary.

For more information and updates, clients may also visit PDIC's website at www.pdic.gov.ph and Facebook accounts, @OfficialPDIC and @PDICAssetsforSale.

Thank you for your cooperation.