



PHILIPPINE DEPOSIT INSURANCE CORPORATION

NOTICE TO THE DEPOSITORS OF THE CLOSED EXPORT AND INDUSTRY BANK

1. Pursuant to Monetary Board Resolution No. 686 dated April 26, 2012, ordering the closure of the Export and Industry Bank (EIB), the Philippine Deposit Insurance Corporation (PDIC) will start the onsite claims settlement operations on **June 19, 2012**.
2. The claims settlement operations for the fifty (50) banking units of EIB shall be conducted in three (3) batches. The first batch will start on **June 19, 2012**, the second batch on **June 29, 2012** and the third batch on **July 11, 2012**.
3. Filing of claim for deposit insurance of depositors with valid deposit balances of ₱10,000.00 and below is waived. Depositors included in this category are those who have (i) no outstanding obligation with the bank; (ii) no other deposit with balance above ₱10,000.00; and (iii) complete mailing address found in the bank records. These depositors were already sent their checks.
4. All depositors of EIB including those with deposit balances of ₱10,000.00 and below who do not qualify in No. 3 above are advised to proceed to the designated payout sites of each branch to get their Priority Number. The Priority Number corresponds to a specific appointment date to be posted at the designated payout site of each banking unit of EIB. Depositors must present their evidence/s of deposit to be issued the appropriate Priority Number.
5. PDIC representatives will start issuing Priority Numbers on the following dates:

Batch	Start of Distribution of Priority Numbers
First Batch	June 18, 2012
Second Batch	June 28, 2012
Third Batch	July 10, 2012

6. Depositors who were issued Priority Numbers are requested to proceed to the bank premises or designated payout site on their appointment date during the Claims Settlement Period from Monday to Friday, 8:00 AM to 5:00 PM:

	Banking Unit	Payout Site / ATM Site / Address	Claims Settlement Period
FIRST BATCH:			
1	Head Office	EIB – Head Office Export Bank Plaza, Chino Roces Ave., Brgy. Pio del Pilar, Makati City	June 19 to July 11, 2012

2	Bel Air – Paseo	EIB – Pasay Road Br. Evecal Bldg., 855 Legaspi Village, A. Arnaiz Ave., cor. Amorsolo St., Brgy. San Lorenzo, Makati City	June 19 to July 5, 2012
3	Pasay Road		
4	Rufino		
5	Acropolis	EIB – Cubao-P. Tuazon Br. Unit-1, Blk-D 3/F Farmers Plaza, Araneta Center, EDSA cor. Gen. Roxas Ave., Brgy. Cubao, 3 rd District, Quezon City	June 19 to 27, 2012
	Cubao – P. Tuazon		
7	Biñan-Carmona	EIB – San Pedro Br. MMG Bldg., Nat'l Road, San Antonio, San Pedro, Laguna	June 19 to 22, 2012
8	Calamba		
9	Angeles	EIB – Angeles Br. 343 Santo Rosario, Angeles City, Pampanga	June 19 to 27, 2012
10	Baguio City	EIB – Baguio City Br. G/F La Azotea Bldg., 108 Session Road, Baguio City, Benguet	June 19 to 25, 2012
11	Dagupan	EIB – Dagupan Br. Abrabar Bldg., Perez Blvd., Dagupan City, Pangasinan	June 19 to 28, 2012
12	Cabanatuan	EIB – Cabanatuan Br. 543 Villarico Bldg., Quezon Dist., Maharlika Hiway, Cabanatuan City, Nueva Ecija	June 19 to 26, 2012
13	Mabalacat	EIB – Mabalacat Br. Mabalacat Public Market, McArthur Highway, Mabalacat, Pampanga	June 19 to 25, 2012
SECOND BATCH:			
14	The Fort	EIB – Pasay Road Br. Evecal Bldg., 855 Legaspi Village, A. Arnaiz Ave., cor. Amorsolo St., Brgy. San Lorenzo, Makati City	June 29 to July 13, 2012
15	Boni		
16	Bacolod City	EIB – Bacolod City Br. MFC Bldg., Lacson Cor. Henares Sts., Bacolod City, Negros Occidental	June 29 to July 12, 2012
17	Cagayan do Oro	EIB – Cagayan de Oro Br. Jofelmor Bldg., Mortola St., Cogon Market, Cagayan de Oro, Misamis Oriental	June 29 to July 10, 2012
18	Cebu Plaridel	EIB – Cebu Business Park Br. Ayala Life-FGU Ctr, Mindanao Ave. cor Biliran	June 29 to July 24, 2012
19	Cebu IT Park		

20	Cebu Business Park	Rd., Cebu City, Cebu	
21	Davao Jacinto	EIB – Davao-Recto Br. G/F State Invmt. Trust Inc. Bldg., C. M. Recto St., Davao City, Davao del Sur	June 29 to July 19, 2012
22	Davao Recto		
23	Iloilo	EIB – Iloilo Br. Quezon corner Delgado Sts., Iloilo City, Iloilo	June 29 to July 23, 2012
24	Imus	EIB – Imus Br. Virata Subd., Palico, Aguinaldo Highway, Imus, Cavite	June 29 to July 4, 2012
25	San Pedro	EIB – San Pedro Br. MMG Bldg., Nat'l Road, San Antonio, San Pedro, Laguna	June 29 to July 6, 2012
THIRD BATCH:			
26	Annapolis-Greenhills	EIB – Greenhills-Ortigas Br. 8005 Unit C, Ortigas Ave. corner Wilson St., Brgy. Greenhills, City of San Juan, Metro Manila	July 11 to 23, 2012
27	Greenhills-Ortigas		
28	Ayala Alabang	EIB – Ayala Alabang Br. Mafre Asian Corp. Ctr., Madrigal Bus. Park, Acacia Ave., Brgy. New Alabang (Ayala Alabang), City of Muntinlupa, Metro Manila	July 11 to 24, 2012
29	Las Pinas		
30	Banawe	EIB – Cubao-P. Tuazon Br.	July 11 to 24, 2012
31	Del Monte	Unit-1, Blk-D 3/F Farmers Plaza, Araneta Center, EDSA cor. Gen. Roxas Ave., Brgy. Cubao, 3 rd District, Quezon City	
32	E. Rodriguez		
33	Roosevelt		
34	Timog		
35	Binondo	EIB – UN Avenue Br.	July 11 to 27, 2012
36	Juan Luna	G/F Victoria Bldg., 429 UN Ave. cor. Guerrero St., Brgy. 667, Ermita, 5 th Congressional District, City of Manila	
37	Masangkay		
38	Sto. Cristo		
39	Tutuban		
40	UN Avenue		
41	BF Homes	EIB – NAIA Br.	July 11 to 24, 2012
42	NAIA	707-3 Columbia Complex Bldg., N. Aquino Ave., Brgy. Sto. Nino, Paranaque City, Metro Manila	
43	Emerald Ave.	EIB – San Miguel Ave. Br. G/F Pacific Center Bldg., Ortigas Center, San Miguel Ave., Brgy. San Antonio, Pasig City, Metro Manila	July 11 to 30, 2012
44	San Miguel Ave.		

45	Kaloocan	EIB – Valenzuela Br. Unit 108 Stripmall - Ellimac Bldg., McArthur Highway, Brgy. Dalandanan, Valenzuela City, Metro Manila	July 11 to 25, 2012
46	LRT Monumento		
47	Valenzuela		
48	Malabon	EIB – Navotas Br. 514 M. Naval St. cor. Lacson St., Brgy. North Bay Blvd. – North, City of Navotas	July 11 to 31, 2012
49	Navotas		
50	H. V. dela Costa	EIB – Pasay Road Br. Evecal Bldg., 855 Legaspi Village, A. Arnaiz Ave., cor. Amorsolo St., Brgy. San Lorenzo, Makati City	July 11 to 20, 2012

7. Depositors who fail to appear during their appointment date may not be accommodated by the PDIC representatives during the Claims Settlement Period.
8. If the Priority Number issued to a depositor is outside the schedule of the Claims Settlement Period, depositors may still file their claims with the PDIC representatives during the respective Claims Settlement Period of each batch. However, processing of these claims shall be made at the PDIC – Home Office in Makati City, Metro Manila. Notices of payment or document deficiencies shall be sent to depositors by mail.
9. Starting **August 9, 2012 until April 28, 2014**, the following depositors may file their claims through mail or submit them personally in PDIC at the 4th Floor, SSS Bldg., Ayala Avenue corner V. A. Rufino Street, Makati City, Monday to Friday, 8:00 AM to 5:00 PM:
 - a. Depositors who failed to appear on the appointment date during the Claims Settlement Period; and
 - b. Depositors who failed to file their claims during the Claims Settlement Period.
10. Depositors are advised to present/submit the following minimum documents to the PDIC representatives:
 - a. **DULY ACCOMPLISHED CLAIM FORM AND CLAIM STATUS SHEET (CSS)**
 - Signature of depositor on the Claim Form and on the CSS should be similar to the valid IDs to be submitted.
 - For depositors below eighteen years old, parent should sign on the Claim Form and on the CSS.
 - For By or ITF accounts, the agent as disclosed in the bank records may sign on the Claim Form and on the CSS.
 - For joint accounts: "OR, AND/OR, AND", each depositor in the joint account should accomplish separate claim forms.

- b. **ORIGINAL EVIDENCE OF DEPOSIT** such as Savings Passbook, ATM Card, Certificate of Time Deposit and the latest Bank Statement including unused checks.

For joint accounts: "OR, AND/OR, AND", the evidence of deposit should be photocopied as many copies as there are depositors to the account.

- c. **ORIGINAL AND PHOTOCOPY OF TWO (2) VALID PHOTO-BEARING IDENTIFICATION DOCUMENTS (IDs)** with signature of depositor (e.g. Driver's License, SSS/GSIS ID, Senior Citizen's ID, Passport, PRC ID, OWWA/OFW ID, Seaman's ID, Alien Certificate of Registration ID, Voter's ID).
- d. **For depositors below eighteen (18) years old**, photocopy of Birth Certificate from the National Statistics Office (NSO) or duly certified copy from the Local Civil Registrar.
- e. Original copy of a notarized/authenticated Special Power Attorney (SPA) of depositor or parent of minor, if claimant is not the signatory in the bank records.

PDIC will not accept claims which are incomplete/lacking in requirements. Other documents may be required by PDIC in the course of claims processing.

11. FOR ATM ACCOUNT HOLDERS:

- a. Individual depositors with Automated Teller Machine (ATM) Account shall be paid without need for filing claims. Qualified depositors are advised to print the ATM Balance Confirmation Receipt (BCR) at any designated ATM sites starting on the dates indicated below.

Depositors who have balances appearing in the ATM BCR should proceed to the designated payout sites for the issuance of a separate Priority Number. The Priority Number also corresponds to a specific appointment date. The appointment dates shall be posted at the designated payout sites. Depositors must present their ATM Card and ATM BCR, to be issued the appropriate Priority Number.

Banking Unit	Start of Balance Inquiry	Start of Distribution of Priority Numbers
First Batch	June 18, 2012, except for the Head Office which will start on June 17, 2012	June 18, 2012
Second Batch	June 28, 2012	June 28, 2012
Third Batch	July 10, 2012 except for San Miguel Avenue and Emerald Branches which will start on July 9, 2012	July 10, 2012

- b. On their appointment date, the depositor must present/submit the following minimum requirements for payment:
 - i. Original and photocopy of ATM Card
 - ii. Original and photocopy of ATM BCR
 - iii. At least one (1) original and photocopy of valid photo-bearing Identification Document/s with signature of depositor
 - c. A crossed cheque will be issued to the depositor in payment of the insured deposit.
 - d. Depositors with ATM account/card are advised to file a claim in the following cases:
 - i. Accounts with zero balance in the ATM BCR.
 - ii. Lost ATM cards;
 - iii. Accounts held by business entities such as corporation, partnership, sole proprietorship, and unregistered associations;
 - iv. Accounts of minor depositors (below 18 years old);
 - v. Claimant is not the depositor;
 - vi. Discrepancy in the name of the depositor appearing in the bank records versus ID presented;
 - vii. ATM failure/malfunction, captured ATM card;
 - viii. Depositors with outstanding obligations with the bank or those needing clearance from Deputy Receiver;
12. There are no fees or charges for the processing or payment of all deposit insurance claims. PDIC Claim Form, CSS, pro-forma affidavits and documents are given free of charge. The Claim Form, CSS and SPA may be downloaded from the PDIC website at www.pdic.gov.ph.
13. The public is advised to transact only with authorized PDIC representatives.
14. In accordance with the provisions of R.A. 3591, as amended, the last day for filing claims (prescriptive date) for insured deposits in the closed **Export and Industry Bank** is on **April 28, 2014**. After **April 28, 2014**, PDIC, as insurer, shall no longer accept any claim for insured deposits maintained with the said closed bank.

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